

SALE OF ANIMALS POLICY



As Europe's largest pet store chain, it is our mission at Maxi Zoo to make the lives of our pets as loving, fulfilling and comfortable as possible. In an effort to achieve this we have set out some guidelines that we like to live by! As passionate pet lovers we know that you will understand and agree with the policies we have put in place to protect our pets.

Our pets come from professional and hobby breeders who have years of experience in raising family pets. We only source from suppliers who fulfil the 5 basic freedoms laid down by the Animal Welfare Act.

- Freedom from thirst and hunger - by ready access to fresh water and a diet to maintain full health and vigour.
- Freedom from discomfort - by providing an appropriate environment including shelter and a comfortable resting area.
- Freedom from pain, injury, and disease - by prevention or rapid diagnosis and treatment.
- Freedom to express normal behavior - by providing sufficient space, proper facilities and company of the animal's own kind.
- Freedom from fear and distress - by ensuring conditions and treatment which avoid mental suffering

We regularly inspect our suppliers' facilities to ensure they meet our high standards and that they have the welfare of the animals as their No.1 priority.

We believe every pet has the right to a happy, healthy life, therefore:

- Maxi Zoo will not sell animals to any persons under the age of 18 without a guardian present
- We take care matching owners to our pets so that they will have a long happy life together. Maxi Zoo will not sell an animal to any person that they believe is unable to provide the necessary care for that animal
- Maxi Zoo will not sell animals to any persons that intend to use it as a food source for reptiles or other animals
- Maxi Zoo advises the sale of animals in pairs with the exception of some hamster breeds



EVERYTHING FOR MY PET.

